

September 23, 1993

Mrs. Gail Norris
504 South Elm
Ottawa, KS 66067

Dear Mrs. Norris:

I just want to follow up on our telephone conversation of this afternoon and thank you for informing us of the problem with your radio reception, and, especially, for your cordiality.

We are obligated to make every effort to correct "blanketing" problems within a 400-foot radius of our tower and antenna system. However, we want to take care of problems anyone in the community might be having as a result of our transmission, which was the reason for my call. I only regret that I didn't call a little sooner in the day, because your new radio would have been "on us". As it is, I repeat my offer to reimburse you for the cost of your replacement radio.

I do want to thank you, once again, for your cordiality during our conversation, and for your "good wishes" for the success of KTJD-FM. Your thoughts are much appreciated, and I'm glad you can now hear "The Sermonator" uninterrupted.

Yours truly,

Barry B. King
Assistant Professor of Communication
Faculty Advisor, KTJD-FM

cc: Public File

TO : Public File
FROM: Barry King
RE: Blanketing Complaint

September 23, 1993

Mrs. Gail Norris, 504 South Elm, called this AM and lodged a complaint concerning signal blanketing on her home radio. Reported the signal particularly covered 88.5 mHz, which is her "favorite station." Call was taken by Susan Shook of the staff who told Mrs. Norris that we would try to correct the problem.

I called Mrs. Norris at 2:30 PM to obtain information as to whether problem could be remedied with a filter, or the purchase of a new radio. Mrs. Norris informed me that she had already purchased a radio that had taken care of the problem.

I offered to reimburse her for the cost of the radio, but she refused.

Follow-up letter to Mrs. Norris is attached.

Note: 504 South Elm is well out of our 400-foot radius of responsibility.



First Baptist Church

53 East Main Street • Peru, Indiana 46970 • (317) 473-7503

January 8, 1994

*Barry King, Faculty Advisor, KTJO-FM
Ottawa University
1001 S. Cedar
Ottawa, KS 66067-3399*

Dear Mr./Dr. King,

Saw the fine article in the latest Tawny Talk about KTJO-FM - -it was good to see the update on what is happening in this field at OU these days.

It was my privilege to work with KTJO one year as an announcer, etc. and to co-manage the station another year while a student there. We had the hand made controls/board, etc. It was a very good and helpful experience! As a pastor (we are live on radio here in Peru, and via tape on local cable TV twice a week), I still know some of the "lingo" and can talk with some knowledge even in this higher-tech world of today. I know how to use a microphone properly, etc. I will always be grateful for the opportunity I had to be at OU -- was one of the two first male cheerleaders at the school (with Cliff Burke), was in the concert choir (though Prof Kerr was not a relative of any closeness), and worked at the radio station (along with working at a local store as a butcher 35 hours a week to pay my way through - no help possible from parents).

Keep up the good work - and let the students know that this experience can be of real help even in years to come!

Joy & peace,

Ron Kerr (class of 1956)

TO : Harold Martin
Kyle Myers

February 21, 1994

FROM : Barry King, Faculty Advisor, KTJO-FM

RE : Disciplinary Action

At about 1:00 pm Monday, February 21, 1994, a resident of Ottawa called the Provost's Office to lodge a complaint about the programming he heard on KTJO-FM during the noon to 1 pm hour. His complaint cited remarks made on-air that he felt were in bad taste considering this community, and the American Baptist affiliation of the University, and the general interference with his enjoyment of the music, including singing, general "loudness, rudeness and obnoxiousness" on the air, over the records. Several students and members of the University staff also commented on the general poor taste of the broadcast.

Inasmuch as the caller is a resident of the community which we serve, who listens to KTJO because he enjoys the music and the efforts of the students, this incident could have had extremely serious ramifications, including a formal complaint to the Federal Communications Commission and general bad publicity within the Ottawa community for the station, the broadcast communication program and the University.

The incident did cost an entire afternoon and evening in making phone calls to determine the nature and extent of the complaint, verbal and written apologies to the listener, drafting this memo, an entry in the station's public inspection file regarding the complaint and a special meeting of the Radio Workshop class.

It is also noted that Mr. Myers, who signed the Operating (transmitter) Log as the operator on duty during the noon to 1 pm hour, is not licensed. This is a serious violation of FCC rules which could have resulted in a \$25,000 fine, and loss of the station operating license.

Therefore, relative to your disregard of the sections of the KTJO-FM Operations Manual entitled "The Public Interest" (page 5), and "Locally Originated Program Content" (page 10), and Section 73.1230, CFR Title 47, FCC Rules and Regulations (cited on pages 6 and 45 of the Operations Manual), you are hereby indefinitely suspended from broadcasting on KTJO-FM, with a failing grade in Radio Workshop for the Spring, 1994 semester.

cc: Campus Provost
Public Inspection File
KTJO-FM General Manager
KTJO-FM Program Director

Ottawa University

KTJO-FM 88.9 mHz

1001 S. Cedar, Ottawa, Kansas 66067-3399
(913) 242-5200 FAX (913) 242-7429

February 21, 1994

Mr. Russell Coffman
745 South Ash Street
Ottawa, KS 66067

Dear Mr. Coffman:

I want to thank you, once again, for your phone call earlier today in which you expressed concern about the programming on KTJO-FM during the 12 Noon to 1 PM hour, and for your time and courtesy in visiting with me about the problem this afternoon.

The radio station is an educational laboratory for students majoring in broadcast communication and, as such, students on the air are in a learning situation. However, since we are licensed to serve the public interest, there are well documented standards of good taste, decency and plain common sense which govern all on-air personalities. It is obvious to me from your comments, and from the comments of several other people who heard part of the program, that those standards were disregarded. Therefore, I have taken the disciplinary actions I indicated to you against the students in question. It may be a hard lesson, but that, too, is part of the learning process.

Finally, I want to thank you for listening, and for your positive comments about the music and programming generally. The students like to know that people are listening out there, and are appreciative of their efforts.

Sincerely,

Barry B. King
Assistant Professor of Communication
Faculty Advisor, KTJO-FM

cc: Steve Markwood, Campus Provost
KTJO-FM Public Inspection File

encl.

December 21, 1994

Mrs. Susan Lee
526 Walnut
Ottawa KS 66067

Dear Mrs. Lee:

As a follow up to our telephone conversations of December 20, I want you to know that I have contacted our chief engineer concerning the problem with your television reception. He, I'm afraid, is as baffled as I am as to the cause, since we have not altered our power, signal pattern, tower or antenna height or position in any way since going on the air over a year ago. He feels, however, that something near you may have changed which would re-radiate our signal. This could be a neighbor erecting a tower, something at the Middle School, or some other structure.

One possible solution is installation of an FM trap on your television antenna line. I have ordered the trap from Radio Shack, and will deliver it to you as soon as it arrives. In the meantime, I might suggest that you talk to the people at the Radio Shack store here (205 South Main). They are aware of the problem, and said that if you'll contact them they may be able to help with a solution. We will, of course, pay for any needed filters, traps or cable.

If the FM trap fails to rectify the problem, or if the people at Radio Shack can't suggest a solution, there may be another alternative. Hopefully we can clear your reception up this way, however.

I do apologize, very sincerely, for your inconvenience, and can certainly understand your irritation, and I hope we can resolve the problem to your satisfaction in the very near future.

Sincerely,

Barry B. King
Assistant Professor of Communication
Faculty Advisor, KTJD-FM

February 2, 1995

Mrs. Susan Lee
526 Walnut
Ottawa, KS 66067

Dear Mrs. Lee:

I apologize for resorting to another letter, however I've misplaced your phone number, and note that it isn't listed in the Ottawa directory.

Since KTJD-FM is now back on the air after the Christmas break, I wanted to contact you concerning your television reception.

I understand that you did pick up the FM trap ordered from Radio Shack. Since I have not heard from you, I am assuming that the trap was successful in clearing up any interference you may have been experiencing.

If this is not the case, please don't hesitate to contact me at 242-5200, ext. 5440, and we'll try to come up with a suitable solution.

Again, thank you for bring this problem to my attention. The mystery still remains, however, as to the cause, since neither KTJD nor the Franklin County Sheriff's Department have altered transmission or antenna position in any way. Radio frequency does do strange things at times and this, apparently, is one of those times.

Sincerely,

Barry B. King
Assistant Professor of Communication
Faculty Advisor, KTJD-FM

TO : Public File

FROM : Barry King, Faculty Advisor, KTJO-FM

RE : Lee Interference Problem

As a followup, I contacted Mrs. Lee by phone on February 3, 1995.

She informed me that the FM trap the station purchased had cleared up the problem of our programming interfering with her television reception. She was, however, still experiencing occasional interference from either the city police or county sheriff's radio traffic.

I told her that I would attempt to look into what might be causing the problem.

It should be noted that the Lee residence is well outside our area of responsibility.