

September 23, 1993

Mrs. Gail Norris  
504 South Elm  
Ottawa, KS 66067

Dear Mrs. Norris:

I just want to follow up on our telephone conversation of this afternoon and thank you for informing us of the problem with your radio reception, and, especially, for your cordiality.

We are obligated to make every effort to correct "blanketing" problems within a 400-foot radius of our tower and antenna system. However, we want to take care of problems anyone in the community might be having as a result of our transmission, which was the reason for my call. I only regret that I didn't call a little sooner in the day, because your new radio would have been "on us". As it is, I repeat my offer to reimburse you for the cost of your replacement radio.

I do want to thank you, once again, for your cordiality during our conversation, and for your "good wishes" for the success of KTJD-FM. Your thoughts are much appreciated, and I'm glad you can now hear "The Sermonator" uninterrupted.

Yours truly,

Barry B. King  
Assistant Professor of Communication  
Faculty Advisor, KTJD-FM

cc: Public File