

December 21, 1994

Mrs. Susan Lee
526 Walnut
Ottawa KS 66067

Dear Mrs. Lee:

As a follow up to our telephone conversations of December 20, I want you to know that I have contacted our chief engineer concerning the problem with your television reception. He, I'm afraid, is as baffled as I am as to the cause, since we have not altered our power, signal pattern, tower or antenna height or position in any way since going on the air over a year ago. He feels, however, that something near you may have changed which would re-radiate our signal. This could be a neighbor erecting a tower, something at the Middle School, or some other structure.

One possible solution is installation of an FM trap on your television antenna line. I have ordered the trap from Radio Shack, and will deliver it to you as soon as it arrives. In the meantime, I might suggest that you talk to the people at the Radio Shack store here (205 South Main). They are aware of the problem, and said that if you'll contact them they may be able to help with a solution. We will, of course, pay for any needed filters, traps or cable.

If the FM trap fails to rectify the problem, or if the people at Radio Shack can't suggest a solution, there may be another alternative. Hopefully we can clear your reception up this way, however.

I do apologize, very sincerely, for your inconvenience, and can certainly understand your irritation, and I hope we can resolve the problem to your satisfaction in the very near future.

Sincerely,

Barry B. King
Assistant Professor of Communication
Faculty Advisor, KTJD-FM