

| States & Territories | Agency Name | Link to and/or Information about the State Complaint Process as required by 34 CFR 600.9(a) & (b) - An institution described under §§ 600.4, 600.5, and 600.6 is legally authorized by a State if the State has a process to review and appropriately act on complaints concerning the institution including enforcing applicable State laws..... |
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| Alabama | Alabama Commission on Higher Education - Office of Institutional Effectiveness and Planning ACCS Private School Licensing Division | For Alabama’s public institutions, contacts are posted to the ACHE website https://ache.edu . Student Complaint Process found here: https://www.ache.edu/wp-content/State%20Auth/federal-reg.pdf https://www.accs.edu/about-accs/private-school-licensure/complaints/ - *note: Complaints for out-of-state institutions are referred to the ACCS Private School Licensure. |
| Alaska | Alaska Commission on Postsecondary Education | https://acpe.alaska.gov/ConsumerProtection |
| American Samoa | | not found |
| Arizona | Arizona State Board for Private Postsecondary Education | https://ppse.az.gov/student-complaint-procedure |
| Arkansas | Arkansas Department of Higher Education | Student Grievance form: https://adhe.edu/students-parents/student-grievance-form |
| California | Bureau for Private Postsecondary Education | for institutions regulated by BPPE: http://www.bppe.ca.gov/enforcement/complaint.shtml for out of state institutions not subject to BPPE: https://www.dca.ca.gov/consumers/complaints/oos_students.shtml |

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| Colorado | Colorado Department of Higher Education AND Private Occupational Schools | https://cdhe.colorado.gov/students/how-do-i/filing-a-student-complaint |
| Connecticut | The Office of Financial and Academic Affairs for Higher Education | http://www.ctohe.org/StudentComplaints.shtml |
| Delaware | Delaware Department of Education | Student Complaint Policy offered is only for purposes of SARA. No other student complaint policy found on the website. |
| District of Columbia | Education Licensure Commission | FAQ for Students indicates that complaints may be submitted to the HELC by "clicking here", but there is no hyperlink. A public complaint webpage was found here: https://helc.osse.dc.gov/topic/helcadmin/community-stakeholders/public-complaints |
| Federated State of Micronesia | | not found |
| Florida | Commission for Independent Education- Department of Education | CONCERNS & COMPLAINT PROCESS |
| Georgia | Nonpublic Postsecondary Education Commission | https://gnpec.georgia.gov/student-complaints |
| Guam | | not found |

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| Hawaii | Hawaii Post-Secondary Education Authorization Program | For some reason, website links are routing to the homepage https://cca.hawaii.gov/ . See the drop down for "About", Hawaii Post-Secondary Education Authorization Program (HPEAP). From that page look at drop down under forms to see Student Forms. The Student Complaint Process is found there. |
| Idaho | Idaho State Board of Education | https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/ |
| Illinois | Illinois Board of Higher Education | https://complaints.ibhe.org/ |
| Indiana | Indiana Department of Workforce Development | https://www.in.gov/dwd/career-training-adult-ed/octs/#tab-665625-Consumer_Information |
| | Indiana Commission of Higher Education | https://www.in.gov/che/2744.htm |
| Iowa | Iowa College Student Aid Commission | https://www.iowacollegeaid.gov/StudentComplaintForm |
| Kansas | Kansas Board of Regents | https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process |
| Kentucky | Kentucky Council on Postsecondary Education | http://cpe.ky.gov/campuses/consumer_complaint.html |
| | Kentucky Commission on Proprietary Education | http://www.kcpe.ky.gov/forms/FormtoFileaComplaint.pdf |
| Louisiana | Louisiana Board of Regents | https://www.laregents.edu/student-complaint-process/ |
| | Proprietary Schools | https://www.laregents.edu/student-complaint-process/ |
| Maine | Maine Department of Education | Only SARA complaint process and forms could be found on the Maine Department of Education website. |
| Maryland | Maryland Higher Education Commission | https://mhec.maryland.gov/institutions_training/Pages/acadaff/acadaffairsdepartments.aspx - Scroll down to complaint process and form pdfs. |

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| Massachusetts | Office of Private Occupational School Education | http://www.mass.gov/ocabr/government/oca-agencies/dpl-lp/schools/students/information-for-students.html |
| | Massachusetts Department of Higher Education | https://www.mass.edu/forstufam/complaints/complaints.asp |
| Michigan | Michigan Department of Labor & Economic Opportunity | Post-Secondary Schools Complaints Filing a Complaint |
| Minnesota | Minnesota Office of Higher Education | http://www.ohe.state.mn.us/mPg.cfm?pageID=1078 |
| Mississippi | Mississippi Commission on College Accreditation | http://www.mississippi.edu/mcca/student_complaint_process.asp |
| | Commission on Proprietary School and College Registration | https://www.mccb.edu/cpscr-complaints |
| Missouri | Missouri Department of Higher Education | https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf |
| Montana | Montana University System, Montana Board of Regents | http://www.mus.edu/MUS-statement-of-complaint-process.asp |

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| Nebraska | Nebraska Department of Education, Private Postsecondary Career Schools | https://www.education.ne.gov/wp-content/uploads/2017/07/PPCS_Complaint-form.pdf |
| | Nebraska Coordinating Commission for Postsecondary Education | https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions |
| Nevada | Nevada Commission on Postsecondary Education | http://cpe.nv.gov/Students/Students_Home/ Note the Student Complaint under forms on right hand side. |
| New Hampshire | Department of Education, Division of Higher Education, Higher Education Commission | https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx |
| New Jersey | New Jersey Department of Labor and Workforce Development, Center for Occupational Employment Information | https://www.nj.gov/labor/labormarketinformation/assets/PDFs/coei/SAU/Conflict%20Resolution%20Questionnaire.pdf Look under Information for Students for the Student Conflict Resolution Form (Complaints) |
| | Office of the Secretary of Higher Education | http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml |
| New Mexico | New Mexico Higher Education Department | http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx |

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| New York | Office of College and University Evaluation | http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university |
| | Adult Career and Continuing Ed. Services | http://www.acces.nysed.gov/bpss/student-rights |
| North Carolina | The University of North Carolina System | |
| | The North Carolina Community College System (Office of Proprietary School Services) | https://www.northcarolina.edu/post-secondary-education-complaints/ https://www.nccommunitycolleges.edu/students/student-services/file-a-complaint/ |
| North Dakota | North Dakota State Board for Career and Technical Education | https://www.cte.nd.gov/sites/www/files/documents/PrivatePS/NDSBCTE_Student_Complaint_Procedure.pdf |
| | North Dakota University System | https://ndus.edu/state-authorization-sara/ This complaint process appears to be applicable for institutions not participating in reciprocity through SARA as well as SARA participating institutions. |
| Northern Mariana Islands | | not found |
| Ohio | The Ohio Department of Higher Education | https://highered.ohio.gov/students/current-college-students/student-complaints/student-complaints |
| | Ohio State Board of Career Colleges and Schools | https://scr.ohio.gov/information-for-students/file-a-complaint |

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| Oklahoma | Oklahoma State Regents for Higher Education | |
| | Oklahoma Board of Career and Technology Education | https://www.okhighered.org/resources/student-complaint-form/ https://oklahoma.gov/careertech/policies/comments-or-complaints.html https://oklahoma.gov/content/dam/ok/en/obpvs/documents/schools/obpvs-complaint-form.pdf |
| | The Oklahoma Board of Private Vocational Schools | |
| Oregon | Higher Education Coordinating Commission | https://www.oregon.gov/highered/about/Pages/complaints.aspx |
| Pennsylvania | Department of Education | https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx |
| Puerto Rico | Puerto Rico Council on Education | http://www.ce.pr.gov/ http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA_Complaint_Process.pdf <p>It appears that this process can be used more broadly than to just address SARA participating institutions.</p> |
| Republic of Palau | | not found |
| Republic of the Marshall Islands | | not found |
| Rhode Island | Rhode Island Office of Post Secondary Commissioner | https://riopc.edu/policies/student-complaint-procedures/ |
| South Carolina | South Carolina Commission on Higher Education | https://che.sc.gov/sites/che/files/Documents/Institutions%20and%20Educators/Complaint_Procedures_and_Form.pdf |

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| South Dakota | Secretary of State (South Dakota Attorney General) | https://consumer.sd.gov/complaintform.aspx - this is a broad complaint form not just to address postsecondary institutions. |
| Tennessee | Tennessee Higher Education Commission | https://www.tn.gov/thec/for-students-and-families/transcript-requests-and-institution-complaints.html |
| Texas | Texas Higher Education Coordinating Board | https://www.highered.texas.gov/student-complaints/ |
| U.S. Virgin Islands | | not found |
| Utah | Utah Division of Consumer Protection | Website unclear about student complaint process outside of SARA. Utah Commerce Division of Consumer Protection |
| Vermont | Vermont Agency of Education | https://education.vermont.gov/documents/postsecondary-program-complaint-resolution VT Agency of Education points to three avenues for complaints: the institution, the VT Attorney General's office, or the institution's accrediting agency. |
| Virginia | State Council of Higher Education for Virginia | https://www.schev.edu/students/resources/student-complaints |
| Washington | Washington Student Achievement Council | https://wsac.wa.gov/student-complaints |
| | Washington Workforce Training and Educ. Coord. Board | https://www.wtb.wa.gov/private-career-schools/student-resources/ |
| West Virginia | WV Higher Educ. Policy Commission | |
| | WV Council for Community & Technical College Education | http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf |

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| Wisconsin | Wisconsin Educational Approval Board | https://dsps.wi.gov/Pages/Programs/EducationalApproval/EAPFileAComplaint.aspx |
| Wyoming | Wyoming Department of Education | https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/ |